

NOTICE INFORMING INDIVIDUALS ABOUT NON DISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

Missouri Cancer Associates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Missouri Cancer Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Missouri Cancer Associates:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
 - Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

- **If you need these services, contact Rhonda Henstorf RN, BSN, Phone: 573-874-7800**

If you believe that Missouri Cancer Associates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Rhonda Henstorf, 1705 East Broadway, Suite 100, Columbia, MO 65201 Phone: 573-874-7800,
E-Mail: rhonda.henstorf@usoncology.com Fax: 573-443-3627

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Rhonda Henstorf is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak any of the following languages, language assistance services, free of charge, are available to:

Spanish Atención: Si hablas español, servicios de asistencia con el idioma, de forma gratuita, están disponibles para usted. Por favor llame al 1-757-213-5806 para más información.	Chinese 注意：如果你會說中國話，語言援助服務，免費的是可供您使用。請有關詳細資訊，致電 1-757-213-5806。
Vietnamese Chú ý: Nếu bạn nói tiếng Việt, Dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Xin gọi 1-757-213-5806 để biết thêm thông tin.	Korean Chú ý: Nếu bạn nói tiếng Hàn, Dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Xin gọi 1-757-213-5806 để biết thêm thông tin.
French ATTENTION : Si vous parlez Français, les services d'assistance de langue, sans frais, sont à votre disposition. Contactez 1-757-213-5806 pour plus d'informations.	Arabic تنبيه: إذا كنت تتحدث اللغة العربية، خدمات المساعدة اللغوية، مجاناً، تتوفر لك لمزيد من المعلومات، يرجى الاتصال 1-757-213-5806.
Hmong* XIM: Yog hais tias koj hais lus Hmoob, lus pab cov kev pab cuam, pub dawb, yog muaj rau koj. Thov hu rau 1-757-213-5806 kom paub ntau ntxiv.	Russian ВНИМАНИЕ: Если вы говорите на русском, языковой помощи, бесплатно предоставляются услуги для вас. Для получения дополнительной информации, пожалуйста, позвоните 1-757-213-5806.
Tagalog* Pansin: Kung magsalita ka Tagalog, wika serbisyo ng tulong, nang walang bayad, ay magagamit sa iyo. Mangyaring tawagan 1-757-213-5806 para sa karagdagang impormasyon.	Gujarati* ધ્યાન: તમે ગુજરાતી ભાષા સહાય સેવાઓ વિના મૂલ્યે, વાત, તો તમે કરવા માટે ઉપલબ્ધ છે. વધુ માહિતી માટે 1-757-213-5806 કોલ કરો.
Mon-Khmer, Cambodian ព្រះបរមរាជវាំង: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ, ការសម្របសម្រួលភាសា, ឥតគិតថ្លៃ, អាចទទួលបានសេវាបាន។ ទូរស័ព្ទ 1-757-213-5806 សម្រាប់ព័ត៌មានបន្ថែម។	German ACHTUNG: Wenn Sie Deutsch sprechen, sind Sprache Assistance-Leistungen, unentgeltlich zur Verfügung. Bitte rufen Sie 1-757-213-5806 für weitere Informationen.
Hindi ध्यान दें: यदि आप हिंदी बोलते, भाषा सहायता सेवाओं, नि:शुल्क, आप के लिए उपलब्ध हैं। 1-757-213-5806 अधिक जानकारी के लिए फोन कृपया।	Laotian ຄວນວະວັງ: ຖ້າທາກວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການການຊ່ວຍເຫຼືອພາສາ, ຮອຍຄ່າໃຊ້ຈ່າຍ, ຄວນມີໃຫ້ເພື່ອທ່ານ. ກະລຸນາໃຫສາ 1-757-213-5806 ສຳລັບຂໍ້ມູນເພີ່ມເຕີມ.
Japanese 注意: あなたが日本語を話す言語アシスタンス サービス、無料で、あなたに利用できます。詳細については 1-757-213-5806 お電話ください。	Persian (Farsi) توجه: اگر حرف فارسی زبان کمک خدمات رایگان، به شما در دسترس هستند. لطفاً 1-757-213-5806 برای کسب اطلاعات بیشتر تماس بگیرید.
Amharic* አዳምጥ: አማርኛ, ከከፍቶ ነፃ የቋንቋ አርዳታ አገልግሎቶች, የሚኖገሩ ከሆኑ, ለአርዳታ የሚገኙ ናቸው. ተጨማሪ መረጃ ለማግኘት 1-757-213-5806 ይደውሉ.	Urdu توجه: اگر آپ اردو بولتے ہیں، زبان معاونت خدمات، مفت آپ کو دستیاب ہیں۔ براہ مہربانی 1-757-213-5806 پر مزید معلومات کے لیے کال کریں۔
Ibo Ntị: O bụrụ na ị na-ekwu okwu Igbo, asụsụ aka ọrụ, n'efu, dị ka gị. Biko na-akpọ 1-757-213-5806 maka ozi ndị ọzọ.	Yoruba* Akiyesi: Ti o ba so Yoruba, ede iranlowo ise, free ti idiyele, ni o wa wa si o. Jowo pe 1-757-213-5806 fun alaye siwaju sii.
Bengali* দুটি আকর্ষণ: যদি তুমি স্প্যানিশ ভাষায় সহায়তা (সেবা) বিচাচ্ছো, পাওয়া যায়। 1-757-213-5806 ফোন করে জানার জন্য।	Kru (Bassa) ATTENTION Dè dè nià ke dyédé gbo: Ọ jù ké m [Bàsòò-wùdù-po-nyò] jù ní, níí, à wudu kà kò dọ po-poò b́éin m gbo kpáa. Dá 1-757-213-5806.